



## a world of energy

## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:	Service user number
Rexel UK Ltd PO Box 15523 Birmingham B16 6NF Alternatively, please send completed form to: <u>Directdebitapplications@rexel.co.uk</u>	4 5 2 8 5 0
	For Rexel UK Ltd official use only. This is not part of the instruction to your bank or building society. <b>Please complete this section to allow us to process your application.</b>
	Rexel Customer Account Number: Address:
Name(s) of Account Holder(s)	
Bank/Building Society account number	Email Address (for Advance Notices):
Branch Sort Code	Contact Number:
Name and full postal address of your Bank or Building Society To: The Manager Bank/building society	Instruction to your Bank or Building Society Please pay Rexel UK Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Rexel UK Ltd and, if so, details will be passed electronically to my Bank/Building Society.
Address	Signature(s)
	Print Name
Postcode	Date
Reference	
R E X	

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Rexel UK Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Rexel UK Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request



- If an error is made in the payment of your Direct Debit, by Rexel UK Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Rexel UK Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.